



Triumph is one of the world's largest intimate apparel companies. It enjoys a presence in over 120 countries with the core brands Triumph® and sloggi®. Globally, the company serves 40,000 wholesale customers and sells its products in 4,050 controlled points of sale as well as via several own online shops. The Triumph Group is a member of the Business Social Compliance Initiative (BSCI).

Learn more about Triumph on:

[www.triumph.com](http://www.triumph.com)

[www.facebook.com/ Triumph /](https://www.facebook.com/Triumph/)

[www.instagram.com/Triumph/](https://www.instagram.com/Triumph/)

[www.linkedin.com/company/triumph-international/](https://www.linkedin.com/company/triumph-international/)

Our IT Shared Service Center Department in Munich (Germany) is looking for a

## **Technical Digital Solution Manager - B2B e-commerce portal (m/f/d) (100%)**

Inside Triumph IT department, the Digital team oversees the development and maintenance of digital applications like triumph distribution frontends, CRM, Loyalty, mailing systems, PIM systems and intranet. Those solution are directed to B2CB, B2C as well as B2BE customers.

In the digital team, the role of the Senior Digital Technical Solution Manager will be to take ownership of the development and maintenance of one or several existing or to-be solutionsour B2B e-commerce portal, with the finality of delivering the best IT services to business.

To fulfil this objective, the Solution Manager is required to build a strong functional understanding of the IT solution and coordinate all necessary stakeholders, which includes multiple Business counterparts as well as internal and external IT teamsand support teams.

The technical solution manager is responsible for the full lifecycle of the solution and must be able to handle the solution from project to product run, enhancement, monitoring and maintenance.

### **Roles & Responsibilities:**

- Analyze, challenge and refine business requirements
- Transform those requirements into optimal functional/technical architecturesand dataflows
- Perform estimates on planning and costs to own budget and engagements for your perimeter
- Help recruit external partners and vendors and ensure the quality of their implementation
- Coordinate MVP and enhancement phases
- Validate the functional architecture to ensure maintainability and scalability of the solution
- Supervise the support service and vendors to ensure solution is up and running (manage SLA, ticketing systems, escalation processes, monitoring...)
- Constantly cooperate with other internal solution managers to ensure proper integration of systems into Triumph IT ecosystem
- Document the system and train stakeholders



#### Your ideal profile:

- 4+ years' experience in designing, building and owning digital solutions from a functional perspective
- 2+ years' experience in project management
- Solid understanding of functional architectural concepts, dataflows and integration of digital applications in a digital ecosystem
- Experience interacting with business customers and transforming business needs into working solutions
- Experience in working with and coordinating 3rd party IT service provider
- Fluent verbal and written communication skills in English (at least level B2) as our corporate language (further languages desirable)
- Any knowledge in Salesforce, SAP, Boomi, or Jira/confluence is a plus.
- Soft skills
  - Strong business sense, eager to learn, enthusiastic, self-motivated and results oriented
  - Ability to effectively present to superiors and peers
  - Analytical thinking abilities
  - Intercultural awareness

#### We offer:

- Flexible working option based on a 37-hour/week contract
- 30 days holiday per calendar year based on a 5-day/week contract
- Hybrid working
- Company pension scheme supported by the Employer
- Further training opportunities
- Wide range of health campaigns
- Employee discount on our products

You will never walk alone

*As a family owned business with more than 130 years of experience, Triumph embraces diversity throughout our global organization. Currently, our offices are present in over 40 countries across Europe and Asia, having many international teams collaborate together every day. Guiding our corporate behaviours are **respect** and **value** for our employees, but also Collaboration as one of our key Corporate Competencies, being a core part of our every day working environment.*

Make a Difference, together

*The future belongs to our children. At Triumph, we want to be proud of our commitment to building a sustainable society and protecting the environment, and we work everyday to ensure our products are manufactured in an sustainable way. This is our vision: We want to be a company that is characterized by responsible leadership and consideration for future generations and that cares for the legacy that we leave behind to our children.*



Putting People at the center

*At Triumph we are committed to our employees, they represent the foundation for our success. This means that as a company, we are driven to offer great career opportunities in a dynamic fast-paced organization. Our HR function across the globe strives to support our employees in their development, through our Triumph Learning Academy*

We continuously strive to recruit new talent, offering them one of the textile industry's most international working environments, excellent conditions and great development opportunities in a company still owned and managed by the founding families. Our headquarters employs people from more than 30 nationalities and as a European company, we are present in many key markets in Europe, like Germany, Italy, France and growing in Eastern Europe. We are proud to have become one of the leading players in Asia very early on, in countries like Japan, China and Singapore, as well as being an employer that people aspire to work for. As a company serving women, we fundamentally believe in gender equality and diversity. Women make up more than 50% of our company's workforce. In the last years, we have had a specific and successful drive to increase the number of women in management.

Triumph is committed to employing a diverse workforce. Qualified applicants will receive consideration without regard to race, colour, religion, sex, national origin, age, sexual orientation, gender identity, gender expression, veteran status, or disability.

If you are seeking a great opportunity to develop your career, please send us your CV in English by clicking on Apply.