



Triumph is one of the world's largest intimate apparel companies. It enjoys a presence in over 120 countries with the core brands Triumph® and Sloggi®. Globally, the company serves 40,000 wholesale customers and sells its products in 4,050 controlled points of sale as well as via several own online shops. The Triumph Group is a member of the Business Social Compliance Initiative (BSCI).

Learn more about Triumph on:

www.triumph.com

www.linkedin.com/company/triumph-international/

Our E-Commerce Department at the HQ in Bad Zurzach (Switzerland) is looking immediately for a highly motivated

Junior E-Commerce Operations Manager (f/m/d) (100%)

This is a fantastic opportunity to join one of the world's largest intimate Apparel companies and learn in an international work environment!

Roles & Responsibilities:

- End to end ownership of the operational activities of the project assigned
- Support E-Commerce Managers in the execution of approved omnichannel projects
- Participate on weekly calls with service providers for updates on the ongoing project/issues/improvements.
- Responsible for maintaining and improving key performance metrics (SLA's and KPI's)
- First point of contact for customer care escalations
- Solve issues and conduct activities and escalate any urgent or repeating problems to help the team identify a solution
- Analyze reports to help decision making

Your ideal profile:

- Bachelor or Master's degree in a business, engineering, operations or related field
- Relevant internships or initial experience in eCommerce operations and platforms
- Fluency in English is mandatory, German language would be a plus
- Having strong business acumen commercial understanding is a must
- Excel and data analysis skills are required
- You have strong interpersonal and communication skills

We offer an opportunity in a fast-paced organization, which gives those looking for a challenge the possibility to grow with the company and shape the future.



We are a family owned company with strong values, operating at a global level with key markets in Germany, Japan and China - where our iconic brands, Sloggi and Triumph, continue to delight our consumers.

Triumph Group is committed to employing a diverse workforce. Qualified applicants will receive consideration without regard to race, color, religion, sex, national origin, age, sexual orientation, gender identity, gender expression, veteran status, or disability.

If you are seeking a great opportunity to develop your career, please send us your application letter , CV in English and expected salary range by clicking on Apply.